

WORKER HELP LINE

03 9481 0655

Monday to Thursday 9am-5pm

ssrv.org.au

Social Security Rights Victoria ('SSRV') is an independent, state-wide community legal centre that specialises in social security and related law and policy.



Does your client dispute a Centrelink decision?

SSRV's Worker Help Line is a free service for social, community and health workers (including financial counsellors and community lawyers).

Call us if your client disagrees with a Centrelink decision about:

- Eligibility for pensions and allowances
- Suspension or cancellation of payments, or
- Overpayments and debts.

One of our social security experts can:

- Talk you through your client's legal problem
- Give you advice on your client's options and next steps
- Invite you to make a referral to SSRV for legal representation, and/or
- Offer resources and training to you and your colleagues.

The Worker Help Line service is supported by the Victorian Government.

