

TELEPHONE ADVICE LINE

03 9481 0355

Monday - Thursday 9:30am-12:30pm

ssrv.org.au

Social Security Rights Victoria ("SSRV") is an independent, state-wide community legal centre that specialises in social security and related law and policy.



Has Centrelink made a decision that you disagree with?

SSRV's Telephone Advice Line service provides free and independent advice so that you know your rights and options when Centrelink has made a decision you disagree with.

Call us if you want advice about a decision Centrelink has made, such as a decision regarding:

- Your eligibility for a pension or allowance,
- The variation, suspension or cancellation of your payment, or
- A debt raised by Centrelink against you.

One of our social security advice line workers can

- Talk you through your legal problem,
- Give you advice on your options and next steps,
- Offer you resources to assist with your legal problem, and
- Advise whether we may be able to offer you further assistance.

Note: our services are entirely free and we are not affiliated with Centrelink.

The Telephone Advice Line service is supported by the Victorian Government

